

Team X - DJ's

From: "Rooney" <aro281xxxx@bigpond.xxxxx>
To: "Team X" <admin@teamx.com.au>
Sent: Monday, June 15, 2009 1:15 PM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : Valmae Rxxxx

Function Date : 13.06.09

DJ Name : Shenton

Please type your rating :Excellent

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? Excellent
2. How did you think the DJ Dressed? Very Good
3. How would you rate the DJ's attitude? Excellent
4. What did you think of the music played? Everything we had requested
5. What would you rate the Sound & Lighting? Excellent
6. What is your overall rating of the DJ? Excellent

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? Good
8. How would you rate our Information Package? Good
9. What do you think of our Package Presentation? Good
10. How would you rate our Customer Service? Good
11. What did you think of our Music Selection Sheet? Good
12. What is your overall rating of Team X Administration? Good
13. Would you recommend Team X to your friends for any further functions?
Definitely

Comments :

I have nothing but praise for the DJ's that attended our function, and many guests inquired after where we found him.
We will definitely rebook for our next function.

Team X - DJ's

From: <jamaxxx@gmail.com>
To: "Team X" <admin@teamx.com.au>
Sent: Tuesday, June 09, 2009 9:36 AM
Subject: Re: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : John Axxxxx

Function Date : 6 June 2009

DJ Name : Nick

Please type your rating : 5

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? Very good. we arrived 30 minutes before the function and he was set up ready to go.

2. How did you think the DJ Dressed? Veery well. i invited him to remove his jacket and tie if he wished but he politely insisted he was comfortable.

3. How would you rate the DJ's attitude? Extremely helpful. We had a problem with the sound on the DVD player at the venue when we wanted to play a home video during the speeches. Nick was able to run a lead from our laptop to his unit to enable the sound.

He offered this solution and had he not taken this initiative we would not have been able to show this memorable piece of film.

4. What did you think of the music played? Very good and appropriate for the occasion. It suited both the younger generation and us baby boomers.

5. What would you rate the Sound & Lighting? Good.

6. What is your overall rating of the DJ? Excellent.

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? 4

8. How would you rate our Information Package? 3

9. What do you think of our Package Presentation? 3

10. How would you rate our Customer Service? 5

11. What did you think of our Music Selection Sheet? 5

12. What is your overall rating of Team X Administration? 4-5

13. Would you recommend Team X to your friends for any further functions? Absolutely.

Comments : Nick made a significant contribution to the success of our night. Several of our guests commented on how they enjoyed the music.

Main Identity

From: "Alana XXXXXX" <Alana.XXXXXX@med.monash.edu.au>
To: "Team X" <admin@teamx.com.au>
Sent: Tuesday, 9 June 2009 11:05 AM
Subject: Re: Team X Customer Feedback

> TEAM X CUSTOMER FEEDBACK
>
> Customer Name : Monash Physiology HDR Committee
>
> Function Date : Thursday 4 June 2009
>
> DJ Name : Russell
>
>
> Please type your rating :
> 1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent
>
>
> 1. How would you rate the DJ's punctuality? 5
>
> 2. How did you think the DJ Dressed? 5
>
> 3. How would you rate the DJ's attitude? 5
>
> 4. What did you think of the music played? 4
>
> 5. What would you rate the Sound & Lighting? 4
>
> 6. What is your overall rating of the DJ? 5
>
>
> Please type your rating :
> 1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent
>
>
> 7. How would you rate the Office Staff Manner? 4
>
> 8. How would you rate our Information Package? 5
>
> 9. What do you think of our Package Presentation? 4
>
> 10. How would you rate our Customer Service? 5
>
> 11. What did you think of our Music Selection Sheet? 4
>
> 12. What is your overall rating of Team X Administration? 5
>
> 13. Would you recommend Team X to your friends for any further functions? YES
>
>
> Comments :

Team X - DJ's

From: "Terry Exxxxxx" <terryexxxxxx@hotmail.com>
To: "Team X Disk Jockey" <admin@teamx.com.au>
Sent: Tuesday, June 02, 2009 9:55 PM
Subject: RE: Team X Customer Feedback

Hi Team X,

Thank you very much for an excellent night's music and entertainment.
Your DJ helped make Anne-Maree's 21st birthday a great success.

Best Regards,
Denise E

TEAM X CUSTOMER FEEDBACK

Customer Name : Denise

Function Date : 30th May 2009

DJ Name : Russell

Please type your rating :5
1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality?

Excellent

Russell was very punctual.

2. How did you think the DJ Dressed?

Excellent

He was dressed most appropriately.

3. How would you rate the DJ's attitude?

Excellent

He was friendly and polite to everyone.

He talked with Anne-Maree about her music choices.

He involved the younger people at the party by explaining to them how the equipment worked.

4. What did you think of the music played?

Very Good

It was good music for the event and for the crowd.

He played quietly at first and then as the party proceeded he played more dancing and party music.

5. What would you rate the Sound & Lighting?

Sound and Lighting were very good.

6. What is your overall rating of the DJ?

5 Excellent

Good Personality and he enjoyed the party too. He listened to requests from the party people.

Please type your rating :
1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner?

5 Excellent

8. How would you rate our Information Package?

4 Good

Anne-Maree read the music list and highlighted her choices.

9. What do you think of our Package Presentation?

Very Good

10. How would you rate our Customer Service?

Very Good

11. What did you think of our Music Selection Sheet?

Good choice of music to suit all ages.

12. What is your overall rating of Team X Administration?

5 Excellent

Mail was sent promptly and in good detail with explanations.

13. Would you recommend Team X to your friends for any further functions?

Yes. I would recommend your team to my friends.

Team X - DJ's

From: "Bree Axxxx" <banxxxx@hotmail.com>
To: <admin@teamx.com.au>
Sent: Thursday, June 04, 2009 4:36 PM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

>
> Customer Name : SHANE & BREE
>
> Function Date : Saturday 23rd May 2009
>
> DJ Name : Nick
>
>
> Please type your rating :5 - Excellent
> 1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent
>
>
> 1. How would you rate the DJ's punctuality? 5 - excellent (was there & organised before us)
>
> 2. How did you think the DJ Dressed? 5 - Excellent
>
> 3. How would you rate the DJ's attitude? - 5 Excellent
>
> 4. What did you think of the music played? - 5 Excellent
>
> 5. What would you rate the Sound & Lighting? - 5 Excellent
>
> 6. What is your overall rating of the DJ? - 10 SUPER Excellent
>
>
> Please type your rating :
> 1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent
>
>
> 7. How would you rate the Office Staff Manner?- 5 Excellent
>
> 8. How would you rate our Information Package?- 5 Excellent
>
> 9. What do you think of our Package Presentation?- 5 Excellent
>
> 10. How would you rate our Customer Service?- 5 Excellent
>
> 11. What did you think of our Music Selection Sheet?- 4 Good (*alots not featured*)
>
> 12. What is your overall rating of Team X Administration? - 5 Excellent
>
> 13. Would you recommend Team X to your friends for any further functions? - 5 Excellent
>
>
> Comments :
>
> I can NOT fault your Company at all. We used TEAM X for our wedding & now my Husbands
40th. I have also already recommended TEAM X to another 2 friends.
Thank U all for your help.
You make having a function SO much easier.

Team X - DJ's

From: "Sally" <salxxxx@ncxxxx.com.au>
To: "Team X" <admin@teamx.com.au>
Sent: Wednesday, May 13, 2009 11:07 AM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : Sally and Judy Xxxxx

Function Date : 9/5/2009

DJ Name : Gorgeous (mum's name for him) he he cant remember sorry (DJ Nic)

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? 5
2. How did you think the DJ Dressed? 5
3. How would you rate the DJ's attitude? 5
4. What did you think of the music played? 5
5. What would you rate the Sound & Lighting? 5
6. What is your overall rating of the DJ? 5

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? 5
8. How would you rate our Information Package? 5
9. What do you think of our Package Presentation? 5
10. How would you rate our Customer Service? 5
11. What did you think of our Music Selection Sheet? 5
12. What is your overall rating of Team X Administration? 5
13. Would you recommend Team X to your friends for any further functions? 5

Comments :

We had a fabulous night, our DJ was brilliant we were very impressed to see him dressed in the theme colours. Do not have anything negative to report at all ... mum said he made her party soooo much better. We are very very happy thank you very much!

Team X - DJ's

From: "acxxxx" <acxxxx@petxxxx.com.au>
To: "Team X" <admin@teamx.com.au>
Sent: Wednesday, May 13, 2009 3:00 PM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name :Adriana Cxxxxx (c/o St Martins)

Function Date :Friday 8th May

DJ Name : Mal

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? 5
2. How did you think the DJ Dressed? 5
3. How would you rate the DJ's attitude? 5
4. What did you think of the music played? 5
5. What would you rate the Sound & Lighting? 5
6. What is your overall rating of the DJ? 5

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? 5
8. How would you rate our Information Package? 5
9. What do you think of our Package Presentation? 4
10. How would you rate our Customer Service? 5
11. What did you think of our Music Selection Sheet? 5
12. What is your overall rating of Team X Administration? 5
13. Would you recommend Team X to your friends for any further functions? 5 All went smoothly. Thankyou!

Team X - DJ's

From: "Jane Roberts" <jrobertz@bigpond.net.au>
To: "Team X" <admin@teamx.com.au>
Sent: Tuesday, May 05, 2009 10:23 PM
Subject: Re: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : Rachel xxxxx

Function Date : Saturday 2nd May 2009

DJ Name : Kazun

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? 5
2. How did you think the DJ Dressed? 5
3. How would you rate the DJ's attitude? 5
4. What did you think of the music played? 5
5. What would you rate the Sound & Lighting? 5
6. What is your overall rating of the DJ? 5

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? 5
8. How would you rate our Information Package? 5
9. What do you think of our Package Presentation? 5
10. How would you rate our Customer Service? 5
11. What did you think of our Music Selection Sheet? 5
12. What is your overall rating of Team X Administration? 5
13. Would you recommend Team X to your friends for any further functions? Yes

Comments :

The DJ was excellent - thank you very much!!! Please pass on our thanks to him for doing such a fantastic job.

Thank you to Rebecca for being so helpful, friendly and efficient.

Team X - DJ's

From: "lisa sxxxx" <l.sxxxx@bigpond.com>
To: "Team X" <admin@teamx.com.au>
Sent: Wednesday, May 06, 2009 8:42 PM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name :lisa sxxxxx

Function Date :2nd may 2009

DJ Name : Mal

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? - 5
2. How did you think the DJ Dressed? - 5
3. How would you rate the DJ's attitude? - 5
4. What did you think of the music played? - 5
5. What would you rate the Sound & Lighting? - 5
6. What is your overall rating of the DJ? - 5

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? - 5
8. How would you rate our Information Package? - 5
9. What do you think of our Package Presentation? - 5
10. How would you rate our Customer Service? - 5
11. What did you think of our Music Selection Sheet? -5
12. What is your overall rating of Team X Administration? - 5
13. Would you recommend Team X to your friends for any further functions? -
5 yes

Comments :DJ was very friendly and was happy to play our guest selections,

he had all the songs we wanted great night

Team X - DJ's

From: "Leah Sxxxx" <LeahSxxxx@bigpond.com>
To: "Team X" <admin@teamx.com.au>
Sent: Monday, May 18, 2009 10:24 AM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : Leah & Nathan Exxxx

Function Date : 2nd May

DJ Name : Forgotten (Nick)?

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 **Excellent**

1. How would you rate the DJ's punctuality? **He was on time so I guess excellent**
2. How did you think the DJ Dressed? **Appropriate for a wedding, he wore a suit**
3. How would you rate the DJ's attitude? **Excellent**
4. What did you think of the music played? **Excellent what I wanted**
5. What would you rate the Sound & Lighting? **Sound was excellent, can't remember if we had lighting.**
6. What is your overall rating of the DJ? **Excellent**

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? **Dealt with Cameron and Carolyn, so again I have to say excellent**
8. How would you rate our Information Package? **Excellent**
9. What do you think of our Package Presentation? **Excellent**
10. How would you rate our Customer Service? **Excellent**
11. What did you think of our Music Selection Sheet? **There was a lot to choose from**
12. What is your overall rating of Team X Administration? **Excellent**
13. Would you recommend Team X to your friends for any further functions? **Yes**

Comments :

Not one person complained to me about the music! Everyone said the same thing to me, which was the music played at our wedding was fantastic. I asked for music to get everyone in the mood for dancing, (I didn't want anyone sitting down) and I got it! Thank you!

Team X - DJ's

From: <Amanda.Exxxxx@jhxxxxx.com.au>
To: "Team X" <admin@teamx.com.au>
Cc: <xxxxx@emuxxxxxxx.net>
Sent: Wednesday, May 13, 2009 11:36 AM
Subject: Re: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : Amanda Exxxxxx & Fiona Bxxxxx

Function Date : 26/04/09

DJ Name : Russell

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality?5
2. How did you think the DJ Dressed?5
3. How would you rate the DJ's attitude?5
4. What did you think of the music played?5
5. What would you rate the Sound & Lighting?5
6. What is your overall rating of the DJ? 10

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? 5
8. How would you rate our Information Package?5
9. What do you think of our Package Presentation?5
10. How would you rate our Customer Service?5
11. What did you think of our Music Selection Sheet?5
12. What is your overall rating of Team X Administration?10
13. Would you recommend Team X to your friends for any further functions?
Absolutely

Comments :

I was actually going to send through an email this morning with some feedback for you..

After our day we received numerous comments of praise for your DJ..

The music selection was fantastic, he was super polite, very professional and friendly and indeed a pleasure to work with. Our MC commented he was great to work with, all she had to do was look at him and the music was faded out, she said he was by far the best DJ she worked with. We received comments from people

in there and people like my parents who are 50..

We have mentioned your name to all who attended and would definately call upon your service in the future.

I wuold like to thank you for the amazing service, it definately made our night one to remember..

Thanks heaps guys awesome job!!!!

Team X - DJ's

From: "Im-Prexxx" <john@imprexxxxxxx.com.au>
To: "Team X" <admin@teamx.com.au>
Cc: "Kirsty Mxxxxx" <kirsty@mitxxxxxx.com>
Sent: Monday, May 04, 2009 10:44 AM
Subject: Re: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : St Margaret's School

Function Date : 25th April and 2nd May

DJ Name : Jacob both nights

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? 4-5
2. How did you think the DJ Dressed? 4-5
3. How would you rate the DJ's attitude? 4-5
4. What did you think of the music played? 4-5 Very good
5. What would you rate the Sound & Lighting? 3-4
6. What is your overall rating of the DJ? 4-5

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? 4-5
8. How would you rate our Information Package? 4
9. What do you think of our Package Presentation? 4
10. How would you rate our Customer Service? 4
11. What did you think of our Music Selection Sheet? 4-5
12. What is your overall rating of Team X Administration? 4-5
13. Would you recommend Team X to your friends for any further functions? 4-5

Comments :

Overall very good, Jacob was very accommodating and his music selection (after some guidance from the committee) was very well received by the guests on both nights. I would suggest he/you add a microphone stand to his/your equipment. Happy to recommend Jacob and your company to prospective clients.

Team X - DJ's

From: "Samantha Wxxxxx" <samantha.wxxxxxxx@mainfrxxxxxx.com.au>
To: "Team X" <admin@teamx.com.au>
Sent: Thursday, April 23, 2009 10:35 AM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name : Samantha xxxxxx

Function Date : 18th April 2009

DJ Name : Susie

Please type your rating : 5 EXCELLENT

1 Very Poor 2 Poor 3 Average 4 Good 5 EXCELLENT

1. How would you rate the DJ's punctuality? Perfect
2. How did you think the DJ Dressed? Suitably Dressed for the Occasion
3. How would you rate the DJ's attitude? Very good - even dealt with a grumpy neighbour in a professional manner
4. What did you think of the music played? Very good - good variety
5. What would you rate the Sound & Lighting? Very good
6. What is your overall rating of the DJ? Very good - I was able to relax knowing that the music was being handled professionally, and suited the age group.

Please type your rating : 5 Excellent

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? Very good - courteous and professional
8. How would you rate our Information Package? Very good
9. What do you think of our Package Presentation? Very good
10. How would you rate our Customer Service? Excellent - all questions were answered fully
11. What did you think of our Music Selection Sheet? Very good
12. What is your overall rating of Team X Administration? Very good
13. Would you recommend Team X to your friends for any further functions? Absolutely! I will be posting a print out from your web site on the notice board at work, and my daughter has been telling all her friends about you.

Comments : I would highly recommend your services to anyone needing a DJ - it was great to be able to relax and enjoy my daughter's birthday. Having one less thing to organise throughout the night, meant that I did get to dance and enjoy too!

Team X - DJ's

From: "Kirrilee Mxxxxx" <Kirrilee.Mxxxxxxr@qimrxxxx.edu.au>
To: "Team X" <admin@teamx.com.au>
Sent: Monday, April 20, 2009 1:36 PM
Subject: RE: Team X Customer Feedback

TEAM X CUSTOMER FEEDBACK

Customer Name :Kirrilee Mxxxxxxx

Function Date :18/04/09

DJ Name :Paul

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

1. How would you rate the DJ's punctuality? 5
2. How did you think the DJ Dressed? 5
3. How would you rate the DJ's attitude? 5
4. What did you think of the music played? 3
5. What would you rate the Sound & Lighting? 4
6. What is your overall rating of the DJ? 4

Please type your rating :

1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent

7. How would you rate the Office Staff Manner? 5
8. How would you rate our Information Package? 4
9. What do you think of our Package Presentation? 4
10. How would you rate our Customer Service? 4
11. What did you think of our Music Selection Sheet? 4
12. What is your overall rating of Team X Administration? 4
13. Would you recommend Team X to your friends for any further functions? Yes.

Comments :

Team X - DJ's

From: <kj@topxxxxx.com>
To: "Team X" <admin@teamx.com.au>
Sent: Thursday, April 23, 2009 3:13 PM
Subject: Re: Team X Customer Feedback

> TEAM X CUSTOMER FEEDBACK
>
> Customer Name : Kimberley Cxxxxx and Julian Hxxxx
>
> Function Date : 18 April 2009
>
> DJ Name : Ella
>
>
> Please type your rating : 1 Very Poor 2 Poor 3 Average
> 4 Good 5 Excellent
>
>
> 1. How would you rate the DJ's punctuality? 5
>
> 2. How did you think the DJ Dressed? 5
> DJ's attitude? 5
>
> 3. How would you rate the
>
> 4. What did you think of the music played? 5
>
> 5. What would you rate the Sound & Lighting? 5
> overall rating of the DJ? 5
>
>
> 6. What is your
>
> Please type your rating :
> 1 Very Poor 2 Poor 3 Average 4 Good 5 Excellent
>
>
> 7. How would you rate the Office Staff Manner? 5
>
> 8. How would you rate our Information Package? 5
> think of our Package Presentation? 5
> 9. What do you
> 10. How would you rate our
> Customer Service? 5
>
>
> 11. What did you think of our Music Selection Sheet? 4
> 12. What is
> your overall rating of Team X Administration? 5
>
>
> 13. Would you recommend Team X to your friends for any further functions? 5
>
>
> Comments : We were extremely happy with the way Ella managed the
> music! She was very cooperative and easy to work with. Thank you
> so much! We would also like Ella to know how appreciative we are!
> We will recommend you to our friends!